**Dealing with malpractice – whistleblowing policy**

The British Council is committed to acting in accordance with the highest standards of organisational integrity and accountability. If any malpractice (actual or suspected) comes to your attention you should report it at once to one of these contacts:

* Exam Centre Manager – daniela.bavcandzi@britishcouncil.org.mk
* British Council Macedonia Country Director – telephone: +389 2 3135 035  
  Address: British Council, bul.Goce Delcev 6, Skopje, Macedonia
* British Council Customer Services in the UK: <http://www.britishcouncil.org/contact-webform>